### **Providence College**

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Playbill and Promotion

Playhouse Creatures (2016)

Fall 2016

# Box Office Updates Regarding Playhouse Creatures Tickets Memo

**Box Office** 

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Box office Updates regarding: PLAYHOUSE CREATURES TICKETS
The Box Office is open for walk-up sales 1:30 to 5:00 PM Monday through Friday
and 1 hour before curtain. **Seating for this production is general admission** 

#### **ABOUT STUDENT TICKETS:**

- Please encourage your students, especially if you require them to see the
  production, to purchase their tickets early. They will have more choice of
  seats in Angell Blackfriars and tickets can always be held at the Box Office if
  a patron worries about losing a paid ticket.
- The Box Office now requires students (who qualify) to pick up a voucher to exchange for their complimentary tickets for all productions. PLEASE NOTE THAT THIS POLICY ONLY APPLIES TO STUDENTS AT THIS TIME. Cast, crew, and work-study employees of the department are all entitled to comp tickets, subject to availability, and can give their voucher(s) to someone else to use if they wish. More details below.

#### ABOUT TICKETS FOR FACULTY AND STAFF AND DESIGNERS

 Please note that as TDF Faculty or Staff, you are entitled to a reasonable number of complimentary tickets, subject to availability.

### PLAYHOUSE CREATURES: More information on comp tix for students:

Below is information about complimentary tickets for students for PLAYHOUSE CREATURES. Qualifying (see above) students are entitled to two (2) complimentary tickets, but they must be reserved for a specific performance in order to use them. If qualifying students ask you about complementary tickets, please pass along the directions below:

- Pick up a voucher from Jimmy Calitri, Managing Director in the TDF office.
- Bring the voucher to the Box Office to exchange for complimentary ticket(s).
  - COMPLIMENTARY TICKETS ARE NOT AVAILABLE WITHOUT A VOUCHER.
  - VOUCHERS ARE NOT TICKETS.
  - You may give your voucher to friends/family to exchange for a ticket.
  - o Voucher/ticket exchange is subject to availability.
  - With this new system, complementary tickets are no longer available over the phone for students.

If you reserve complimentary tickets and then discover you can't use them, please let the Box Office know – right up until curtain time. We will then be able to release your seats for sale.

PLAYHOUSE CREATURES: Information on paid tickets:

Performance Dates: PLAYHOUSE CREATURES

January 22-24th and January 28-31st

Reception in the Bowab after Friday's performance 22 January Please note there will be a limited number of seats each performance. Seating is General Admission

**Box Office Hours:** 1:30 to 5:00 PM Monday to Friday & 1 hour prior to

performances

Smith Center Lobby 401-865-2218

Website Sales: www.providence.edu/theatre

By Telephone: Visa or MasterCard

**Walk-Up:** In-person sales may be paid for by credit card, cash, or check. Paid tickets and complimentary tickets can be held at the Box Office.

Exchange Policy: You may exchange your tickets for a different performance of the same production by returning your tickets to the Box Office up to 24 Hours prior to curtain, subject to seat availability.

## For additional information or special circumstances:

Contact Amanda Talbot: *Production Office Assistant* atalbot@providence.edu 401-865-2084

Office hours M-F 1:00 - 5:00 PM

Prices: PLAYHOUSE CREATURES: All Seats are General Admission \$13 Regular \$9 Senior citizens/PC Employees \$5 all students

#### ALL TICKET SALES ARE FINAL AND CANNOT BE REFUNDED.

Events in the Smith Center are accessible to persons with disabilities. Please contact Amanda Talbot in advance to request accommodation.