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Providence College Library+Commons Promotional Branding Material: Library+Commons Brochure

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What Is The Library + Commons@Phillips Memorial Library?

The Library + Commons is the seamless integration of the Traditional Library ↔ with the ↔ Technology-Rich Commons. The Traditional Library -- books, face-to-face services and interactions, etc. -- ↔ + ↔ The Technology-Rich Commons -- electronic resources, anytime-anywhere services and interactions --

The Library + Commons is the library designed & focused exclusively on patron needs:

- Point of Need: where patrons are in their work: reflection→ research→ analysis→ synthesis→ processing-to-product→ evaluation
- Level of Need: freshmen, graduate, faculty research
- Time of Need: anytime, 24/7
- Place of Need: in-library, dorm, across town, the country, the world: anywhere
- Format of Need: although we often guide patrons to the entire collected series, the book, chapter, or journal article, our patrons prefer, and are accustomed to, using key-word searches (Google, etc.) to find only the page, the chart, graph, sentence or phrase
- Speed of Need: although we often prefer that patrons spend 10-45 minutes with us to find the best collection of information for their research needs, they often prefer to do quicker searching and fill their need in less than 5 minutes, often in 30 seconds or less
- Inspiration of Need: visible presence of the full range of resources & services (one-stop-shopping from contemplation to product); pleasing aesthetics (library as place); intuitive signs of assistance and support (affect of service); seamless integration of research and processing resources and tools (informational control)

The Library + Commons offers the patron the continuum of services and resources:

- Comfortable, aesthetically-pleasing surroundings: chairs, sofas, lounges, collaborative spaces, art, cared-for areas: the library as place
- Friendly, helpful, capable staff: desired affect of service at desks, pleasant, helpful, “roving” staff, staff who are there when the patrons needs assistance
  - InTeLeR Station: tiered services at the Interactive Teaching, Learning & Research station; second floor, staffed by InTeLeR©orps research & technology support staff – 2 PC's, a robust Macintosh, full array of software (MSOffice, Adobe Creative Suite) & 2 scanners, comfortable seating for 9-15 with power and roomy collaborative space
  - Information Station: tiered services on the main floor, staffed 8:30am-11:00pm /midnight most days by InTeLeR©orps research support staff, with two collaborative PC stations and one collaborative Macintosh station, each with double monitors, wireless keyboards and mice, a scanner, variable patron furniture for use in collaboration
  - Creation Station/Macintosh Lab: open-access on main floor, 4 robust Macintoshes with scanners, Adobe Creative Suite, VHS→DVD transfer console, comfortable seating and collaborative workspace for 12, supported by InTeLeR©orps staff
  - Digital Services: mediated access on main floor, staffed 10 am–10 pm most days by expert digitization support staff with access to PC and Macintosh computers and scanners: 8½X11, 12X17; photo-, slide- and negative scanner; plus ATIZ cradle scanner
- Easily accessible information resources in all formats – paper, electronic, microform – all in or from within the library or from wherever the patron is – informational control

- Richesse of technology in the Library + Commons
- 72 high-end desktop PCs with DVD/RW capabilities, and MSOffice+; 6 PCs also have scanners
- 32 PC & Macintosh laptops for student check-out with MSOffice+
- 8 high-end iMac Macintosh computers and scanners with Microsoft Office, Adobe Creative Suite, and Apple iLife software
- Digital Services Lab with 2 high-end PCs and 2 Macintosh computers, scanners for various formats, and full range of productivity & digitization software
- Wireless 802.11 a, b, and g access for College and patron computers
- 10 high-end scanners (8½"x11" and 11"x17") with Photoshop image manipulation and OCR/Optical Character Recognition software
- 6 public printers (color printing options in the future)
- 5 public scanners on the main floor, 2 public scanners on the second floor, and additional format scanners in the Digital Services Lab

**Spaces for collaboration**
- 3 open-access group study rooms with high-end PCs for 8 to 9 persons
- 1 open group study/presentation rehearsal room for up to 25 persons with data projector and screen, available laptop computer and video recorder
- Wireless laptops available for checkout to enhance technology tools
- Macintosh Creation Station for 12 persons, with high-end iMacs & scanners
- Information Station desk with 3 collaboration stations (2 PC’s, 1 Mac with scanner) each with computer, double-monitor, wireless keyboard and mouse, and ample comfortable & versatile furniture for 11 persons
- InTeLeR Station desk with 3 collaboration stations (2 PC’s, 1 Mac, 2 scanners) each with computer, double-monitor, wireless keyboard and mouse, and ample comfortable & versatile furniture for 9 persons
- Lower Commons: seating for 75, collaborative tables and soft seating, 4 PC’s with printer

**Access to tools:** low- and high-technology, electric/manual small & large staplers, small & large hole-punches, pencils/pens, paper-clips, etc.; headphones & thumb-drives to loan

**Access to refreshments:** gourmet hot drinks on ground floor, drinks in covered containers allowed in the building

### Into the Future:

The **Library + Commons** will perhaps:
- Add more Macintosh computers, scanners and Macintosh laptops for checkout, and more collaborative group study spaces over time, as patron use and preferences suggest;
- Provide more refreshments over time, as patron use and preferences suggest; and
- Provide extended hours over time, as patron use and preferences suggest.

Still the central components of the **Library + Commons** will remain the same:
- **Explicitly focused on patron needs**
- **Seamless integration of the traditional high-touch Library with high-tech Commons**
- **The full range of resources enabling and facilitating all academic research activities from reflection→ research→ analysis→ synthesis→ processing→ product→ evaluation**